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PATENT

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AUG 29 2002

Technology Center 2600

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Re application of: : Michael C.G. Lee

Serial No. : 09/472,910

Filed : December 27, 1999

For : CALL FEATURES FOR AUTOMATIC CALL
DISTRIBUTION SYSTEM

Group No. : 2642

Examiner : Q.H. Nguyen

BOX NON-FEE AMENDMENT

Commissioner for Patents
Washington, D. C. 20231

Sir:

AMENDMENT AND RESPONSE TO OFFICE ACTION

A fee of \$168.00 is believed required for two (2) additional independent claims in excess of three. A check for this fee is enclosed.

No further fees are believed to be necessary; however, in the event that any additional fees are required for the prosecution of this application, please charge any necessary fees to Deposit Account No. 50-0208. No extension of time is believed to be necessary. If, however, an extension of time is needed, the extension is requested and please charge the fee for this extension to Deposit Account No. 50-0208.

In response to the Office Action having a mailing date of May 22, 2002, please amend the above-identified application as follows: